



North Carolina
Voluntary Organizations
Active in Disaster

COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION

- Please email this report electronically to the NC VOAD Secretary (Al Foote AlFoote@ccdssnc.com) **2 days prior** to the quarterly meeting.

Organization Report	
Organization: The Salvation Army – North & South Carolina Division	
Name: Mike Patterson	Position: Emergency Disaster Services Director
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Summary of your organization's response to Hurricanes Matthew and Florence:	
<p>Hurricane Matthew: Response summary for NC only (does not include service delivery in SC): 296,313 meals, drinks and snacks; 7,629 hours of Salvation Army officer, employee and volunteer service; Emotional and spiritual care to 6,620 individuals; Emergency aid to more than 928 households with assistance such as gift cards, clean-up kits, food boxes, vouchers to TSA Family Stores, and referrals for a variety of services. While providing disaster relief in impacted communities, The Salvation Army continued to operate its regular programs and services, providing meals, emergency shelter, clothing, and energy assistance to residents in need who were not affected by the disaster. Service delivery in recovery included: Coordination with other disaster case management agencies and organizations to leverage available resources and mitigate the duplication of efforts in addressing unmet needs; Worked in collaboration with other community organizations and long term recovery groups to provide supplemental financial assistance to address unmet needs.</p> <p>Hurricane Florence: Response summary for NC only (does not include service delivery in SC): 652,533 meals, drinks and snacks; 74,504 hours of Salvation Army officer, employee and volunteer service; emotional and spiritual care to 17,744 individuals; emergency aid to more than 25,704 households with assistance such as gift cards, clean-up kits, food boxes, vouchers to TSA Family Stores, and referrals for a variety of services. While providing disaster relief in impacted communities, some Salvation Army facilities were also directly impacted by the storm. In other areas, The Salvation Army continued to operate its regular programs and services, providing meals, emergency shelter, clothing, and energy assistance to residents in need who were not affected by the disaster. Service delivery in recovery included: Coordination with other disaster case management agencies and organizations to leverage available resources (including grants from the American Red Cross and Golden Leaf Foundation) and mitigate the duplication of efforts in addressing unmet needs; Working in collaboration with other community organizations and long term recovery groups to provide supplemental financial assistance to address remaining disaster caused unmet needs.</p>	
What your organization provides:	
Food Service (mobile and fixed feeding/hydration); Emotional & Spiritual Care (ESC); Disaster Social Services (Emergency Assistance Casework); Recovery; Donations Management; Training. For more details: https://disaster.salvationarmyusa.org/aboutus/?ourservices or https://www.salvationarmycarolinas.org/programs/	
Existing unmet needs/areas your organization has found:	
Resources to repair/rebuild housing to safe/sanitary/secure status; affordable housing stock.	